



1627 Lake Lansing Road, Suite B
Lansing, MI 48912-3789



Voice: 517 371-4360
Fax: 517 371-5860

Michigan 2-1-1, INC
1627 Lake Lansing Rd. Suite B
Lansing, MI 48912

June 6, 2007

Marlene H. Dortch, Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th St., S.W.
Washington, D.C. 20554

Subject: DA 07-2017
Designation of 2-1-1 and 5-1-1 as abbreviated dialing codes
CC Docket NO. 92- 105

Dear Secretary Dortch:

Michigan 2-1-1 hereby submits its Comments to Public Notice DA 07-2017, released May 7, 2007. The Public Notice requested comments on the status of implementation of the 211 and 511 Dialing Codes. Further, the Public Notice requested comments on actions the Commission should take if these Dialing Codes are not widely used. Michigan 2-1-1 is limiting its comments to the status of 2-1-1 service in Michigan.

Michigan 2-1-, a subsidiary of the Michigan Association of United Ways, has been a partner in developing Michigan's 2-1-1 system. Michigan 2-1-1 is the state appointed coordinating body for 2-1-1 for Michigan. **Since 2-1-1 was launched in Michigan in 2002, it has grown to provide service to over 70% of Michigan's population; over 7,000,000 people.** We have observed an increase in the quality and accessibility of information and referral services to people of all means, an increase in the appropriateness of referrals, and gratitude on the part of callers who no longer have to call multiple agencies to learn how they can find help.

We respectfully request that the Commission find the public is well served by the use of 2-1-1, that the Commission continue to support the 2-1-1 Dialing Code for this purpose, and that the Commission use its authority to facilitate more widespread use of the service.

Sincerely,

Sherry Miller, Director
Michigan 2-1-1